



itmaster.co.za

**INNOVATE. INTEGRATE. SUCCEED.**

**Company Profile/Commercial**

2023/2024

**itm**master

Digital equity for all

# Company Overview

At iTMaster we facilitate change with IT Infrastructure and services for both commercial and educational institutions. Our story is one that spans over two decades and it is rooted in our commitment to providing innovative IT solutions and making a positive impact in the education sector.

iTMaster is a leading Tier 1 Technology Systems Integrator, specializing in the seamless implementation of IT and Business Strategies. Today, we take pride in delivering cutting-edge digital and infrastructure solutions to our valued customers. A key aspect of our success lies in our commitment to talent acquisition and retention, ensuring we have the best minds working to understand our customers' unique business challenges. For over two decades, we have remained a consistent force in the industry, having been established for 21 years. Our achievements are

further solidified by our accreditations, including being proudly SITA accredited, ISO 9001:2015 certified, NOSA certified, and holding a Level 1 B-BBEE contributor status. Our national footprint ensures that we are well-equipped to serve our clients wherever their operations may be. At iTMaster, we are dedicated to delivering excellence, innovation, and customer satisfaction in every project we undertake.

Our Mantra

iTMaster is built on the cardinal pillars of **Speed, Agility, Scale, Prayer and Generosity.**





## VISION


A South Africa that is completely connected to the global economy of the future.

## MISSION

To help OUR CLIENTS get ahead of the 4th industrial revolution to harness the future and realize their full potential.

## PURPOSE


To make a positive impact in the lives of people by helping OUR CLIENTS grow the South African economy sustainably.



# Journey

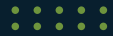
## Our Journey

Emerging from modest origins, we have evolved into a premier information management consultancy and technology solutions company with a global perspective, dedicated to delivering world-class IT solutions.



iTMaster was started over two decades ago by three women from different walks of life, but with a common vision to build a business of excellence and purpose. The early years of operation were spent in the Limpopo province as a SMME that was majority Black female owned. Within the first ten years, the business had grown to have an established services presence in all nine provinces in South Africa and relocated its Head Quarters to Gauteng. iTMaster has built its business on the cardinal pillars of Speed, Agility, Scale, Prayer and Generosity. Over the years, iTMaster has provided services to companies in the Private and Public Sector with strategic OEM Partnerships to create an Award Winning Leader in the ICT Sector.

# Proud Moments



**2001**

Three visionary women, Ina Venter, Leah Matlala and Dr. Ven Pillay, founded iTMaster

**2002**

iTMaster becomes a Microsoft Certified Partner

**2006**

Awarded a contract to provide IT infrastructure to the Gauteng Online Schools Project

**2013**

iTMaster rolled out schools for ICASA nation wide

**2012**

iTMaster initiated a collaboration with Vodacom

**2019**

iTMaster appointed Stanton Pillay as its CEO

**2016**

ITMaster relocated to a new campus situated at the N1, Samrand Offramp

**2023**

iTMaster connected over 790,000 students



# People

## Our People

Step into the core of iTMaster, where our employees reflect unwavering dedication, innovative spirit, and customer satisfaction.

Undoubtedly, iTMaster owes much of its success over the past four decades to the dedicated efforts of its employees. Beyond being mere nine-to-fivers, they embody the essence of the iTMaster brand, serving as our most effective marketers, ambassadors and supporters. Ensuring the happiness of our employees stands as a top priority at iTMaster, driving a focused commitment to the comprehensive development of each team member. Our corporate culture is a dynamic canvas interlocked with passion and purpose. Our commitment to excellence resonates in every project we undertake, driven by a shared dedication to creating a positive impact in the lives of individuals. We foster more than just work; we nurture an environment of collaboration, creativity, and continual advancement.

Stanton E. Pillay  
CEO at iTMaster



### OUR CURRENT TEAM CONSISTS OF:

**Professional sales team** whose role is to establish new client relationships and manage existing ones. They drive a partnership-like relationship with clients and support them to reach their goals.

**A pre-sales team** that assesses and analyses client requirements, understands their needs and develops solutions that both, support clients' business objectives and increase productivity whilst servicing their needs.

**A service delivery team** that implements impactful solutions, provide long-term support in a sustainable manner and enables end-users to take full advantage of the technology we provide.

**The project management team** assists in planning, executing, and overseeing a project from initiation to completion, ensuring that goals are achieved within the constraints of time, budget and scope.



# Solutions

## Core Competencies

Our core competencies are backed by years of experience and expertise in the IT industry, and we are committed to delivering innovative and cost-effective solutions that meet the unique needs of our clients.



### 01 End-User Device Life-Cycle Management

We provide end-to-end device management services, including procurement, configuration, deployment, maintenance, and disposal of devices.

### 02 Structured Network Cabling

Our network cabling solutions are designed to provide reliable and high-speed connectivity for your organization's network infrastructure.

### 03 Managed Print Services

We offer offering seamless and efficient print infrastructure solutions tailored to optimize productivity, reduce costs, and enhance document security for our clients.

### 04 Data Centre Infrastructure

We offer comprehensive data center infrastructure solutions, including power and cooling systems, racks and cabinets, and data center design and construction.

### 05 Network and Connectivity

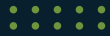
Our network and connectivity services are designed to help organizations achieve reliable, high-speed network connectivity that supports their business goals and objectives.

### 06 Enterprise Computing

Our enterprise computing solutions are designed to provide high-performance computing and storage capabilities for your organization's critical applications and workloads.

### 07 Cloud Infrastructure and Services

We provide cloud infrastructure and services, including public, private, and hybrid cloud solutions, to help your organization achieve greater agility, scalability, and cost savings.



# Committed to **Service**

## 01 Consulting and Advisory

- Infrastructure Design
- Business Analysis
- Information System Design and Optimisation

## 02 Managed Services

- ITIL Service Desk
- Device Repair
- Field Services

## 03 Resource Augmentation

- Part-Time/Full-time resource placement
- Highly Skilled IT Professionals
- Flexible Staffing Options

## 04 Data Centre Operations

- 24/7 Monitoring
- Response and Mitigation
- Automation

## 05 Finance Options

- Leased Assets
- Rent-to-Own
- Repurpose for Education

## 06 Cloud Professional Services

- Advisory and Consulting
- Design / Build / Optimise / Maintain
- Everything as a Service (IaaS, PaaS, SaaS)

Our services are designed to help organizations achieve their IT goals and objectives while minimizing risk and maximizing value. Whether you need help developing an IT strategy, managing your IT infrastructure, or optimizing your Microsoft technologies, we have the expertise and experience to help you achieve your goals..



# Partner for Excellence

iTMaster values partnerships and collaborations as a key component of our success.



At iTMaster we have established strategic partnerships with leading technology vendors, enabling us to offer our clients the latest and most innovative solutions. Our collaborative approach extends to our clients, with whom we work closely to understand their unique needs and provide tailored solutions that meet their specific requirements. We also collaborate with academic institutions, industry associations, and other organizations to promote the development of IT skills and advance the digital transformation agenda. Through our partnerships and collaborations, we are able to deliver exceptional value to our clients and contribute to the growth and success of the broader IT ecosystem..

## RECENT ACCOLADES



HP Sustainability Business  
Country Winner



SITA's GovTech  
Digital Education Certificate



## OUR PARTNERS



intel.



GLOBALSIX



pinnacle

Axiz

tarsus  
distribution





Connected over  
**790,000**  
learners

Intalled  
**4000+**  
computer labs

Connected  
**5000+**  
schools

Trained  
**8000+**  
teachers

# CSI **Digital Equity** for All



WATCH OUR VIDEO

<https://youtu.be/2PwxUMV5Ck0>

**Our goal is to connect 10 million students by February 2027 and ultimately have every child connected by 2030. Join iTMaster to democratise access to education and empower learning for all.**

At iTMaster, we believe that education is a fundamental right, and we are committed to closing the digital divide in South Africa. Through our comprehensive end-user life-cycle management, we repurpose corporate end-user devices such as laptops for educational purposes once they have completed their 3-year life cycle. This approach not only minimizes electronic waste but also facilitates access to technology for those in need. Companies participating in this initiative with iTMaster can enhance their Corporate Social Investment (CSI) scorecard and receive accreditation for their commitment to sustainability. These repurposed devices are referred to as "Green Devices," and we take pride in contributing significantly to the education sector.



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Digital equity for all



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